# Introducing the Yoummday Security Checker

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# Current Situation – Why we need to improve Device Security

**Real world examples**

- Malware on talent device leaked credentials to Darknet (March 2024)
  - → Customer stopped Project

- New Projects are harder to win because of risky device security with our talent model

- Customers are pushing us to higher Security Standards due to new Compliance and Legislations.

**→ Need for technical solution which checks Security on talent devices.**
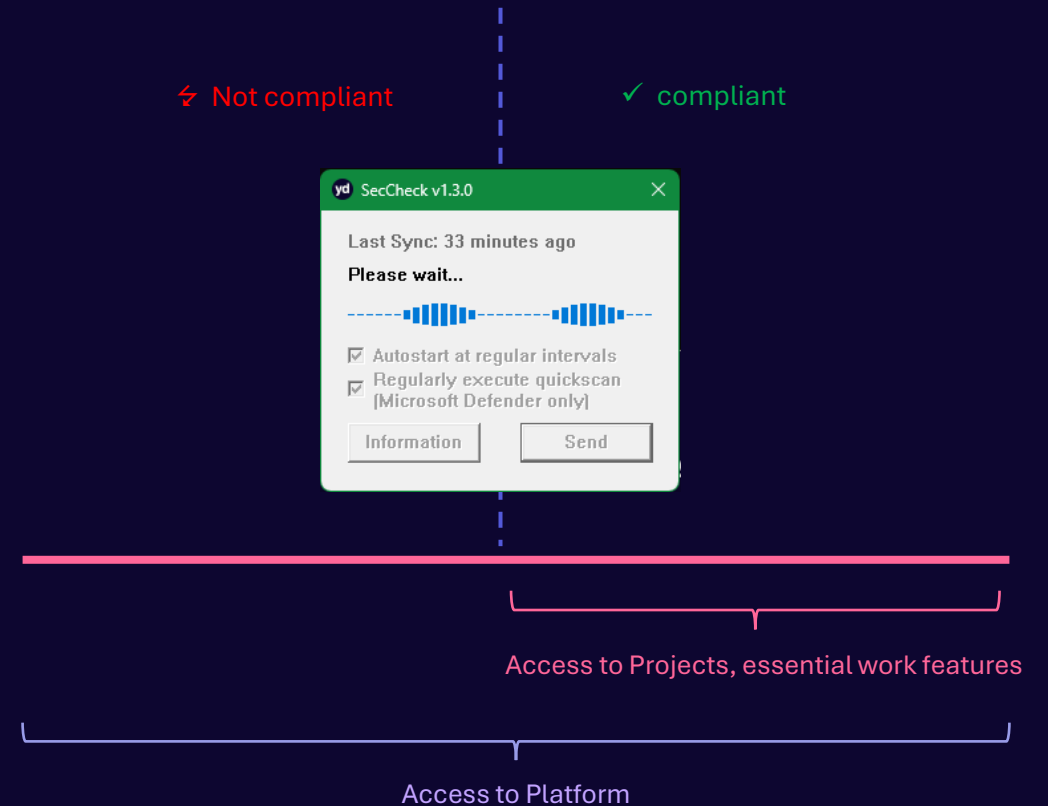
# Security Checker
Application checking Basic Device Security

Checks your system and sends report to Yoummday Platform

- Anti Virus Status

- Operation System Updates

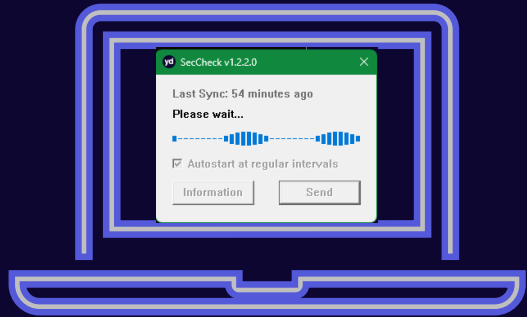- Last Antivirus Quick Scan

- Hardware Information

→ Only if system is reported secure / compliant,

you are permitted to work on a project with this device.

→ If system is reported as insecure / not-compliant,
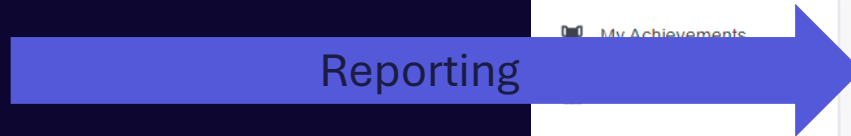
essential platform features are not available

**Note:** This is not a new requirement: **By contract a secure system is mandatory!**
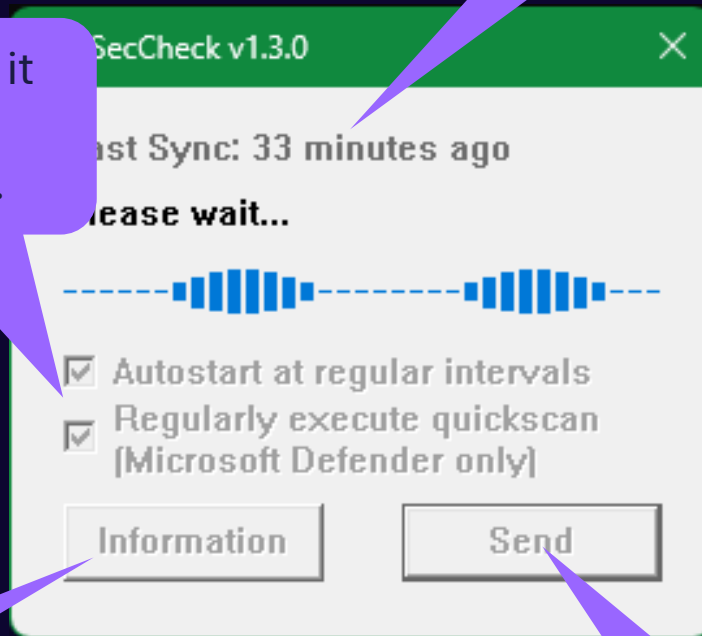And Talent is responsible for it. The Security Checker is only the technial check for this.

⚡ Not compliant ✓ compliant

yd SecCheck v1.3.0 ✕

Last Sync: 33 minutes ago
**Please wait...**

☑ Autostart at regular intervals
☑ Regularly execute quickscan
   (Microsoft Defender only)

Information      Send

Access to Projects, essential work features

Access to Platform

# How it works



**Device with Security Checker**

Reporting

# Security Checker

## Where to get it

- Provided on Yoummday Platform

- After giving consent to read the technical data

- Download the app and execute it

# Rollout Process

**Grace Period**

▪ Download and execute Security Checker

▪ Fix your system if shown incompliant: **It's your responsibility!**

▪ Report errors to Talent Support if any

Today

▪ Announce and Intro Security Checker

▪ Available to download

▪ **No consequences** for „not compliant"

▪ Enforcement: No access to essential work features anymore if „not compliant"

# ? FAQs

**Can I see what will be reported about my system?**
Yes, you can preview all data. No personal information about you or any private data is transferred.

**For which operating systems is the Security Checker available?**
Currently, the program is only offered for Windows. If you have a Mac or Linux Computer, you will be able to register this as compliant device <u>after grace period</u>.

**How long does it take until my compliance status is reported to the platform after sending it?**
It will take only a few minutes. Then you can see your current status on the platform.

**What can I do if the status of my virus scanner or system updates is "red"/not compliant?**
You will need to fix your system to secure it. Yoummday Support can not do this for you. However, we provided some useful hints at https://helpdesk.yoummday.com/en/knowledge/security-checker-/-security-agent

**What if I have another Anti Virus solution as Micrsoft Defender? Do I need a special Anti Virus application?**
The Security Checker works with all installed Anti Virus applications. You do not need a special Virus Scanner, Microsoft Defender is sufficient.

# ❓ FAQs

**Where can I find updated information if there are any?**
Please refer to the KB article in the helpdesk. Here we will publish all relevant information:
https://helpdesk.yoummday.com/en/knowledge/security-checker-/-security-agent

**I do not want to use the Security Checker on my system. What are the consequences?**
A profen and secure system will become a mandatory requirement to work for Yoummday. If you are not using the Security Checker you cannot work for customer projects after the grace period: Essential work features are missing in the platform then.

**How often do I need to send the report, when I am not running the application in the background?**
For now you should send the compliance report at least in the beginning of every shift. If using the background functionality, you do not need to take care for this.

**What are the general recommendations for securing my system?**
- Have a antivirus solution installed and activated. We recommend the Microsoft Defender which is shipped by default. Other antivirus vendors are fine as well.
- Regularly install operating system updates. In general this is done by default automatically.
- Execute a quick scan every 2 days to ensure no malware is hidden on your system.

For more information, check the KB article.

# ❓ FAQs

**How long is the grace period?**
This depends on the outcome of the first rollout process. We will inform you at least 2 weeks before any enforcement is done. You may also follow the KB article.

**Which functions on the platform will become unavailable if my system is not compliant?**
We considering to disable essential functions like adding shifts, starting the phone readiness … The specific functions will be named during the grace period. Please watch the KB article.

# Where to get support

Yoummday cannot provide you support for securing your system. This needs to be done by yourselve involving professional IT support or knowledgeable colleagues if necessary. For sure, Yoummday takes care for proper running Security Checker!

If you suspect an error **which is sourced in the Security Checker** application itself, you may open a support request at Yoummday's talent support with the support chat: